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New Website Questions/Auction Closing

1 message

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Reply-To: dan@weinrichmineralsinc.com

To: webmineral@gmail.com

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We continue to add new specimens to the website. This is a reminder that the auction will close this evening at 7 pm eastern standard time. There are 100 great specimens available.

Concerning the new website. There have been several questions that come up very often.

1) The site is not remembering my account name and password.

The new website and the auction website are two completely different websites. They do not "talk" to one another. If you wish to register on the new website, you will need to start as if you are "new". This will not effect anything that you do on the auction site.

2) I am looking in the archives for something that I purchased 3 months ago; I cannot find it.

The old archives are likely lost. It was a lot of data and information to recover, transfer, etc. They are working on this, but I am not confident that it will be recovered for future use. We will begin building up the present archive gallery right away. Anything purchased within the last week or so, and forward, should be in the archives.

3) When ordering, can I have items "held" to combine with a future package

Yes. As long as you register when you order, an option will be available for this so that you do not get charged for postage costs.

4) Do I have to use the shopping cart to place an order?

No. Using the shopping cart will guarantee that everything in your order is available to you. However, it is still possible to email or call in your order just like before. With each

item description there is a link for email and a telephone number listed.

So far the overwhelming response to the new website has been very positive. We will continue to work to improve it. We should be updating with new material on a near daily basis. Items will also be added to the discount section frequently. Should you have any questions or concerns please do not hesitate to email or call.

**Weinrich Minerals, Inc.
Dan & Diana Weinrich, owners**

<http://weinrichmineralsinc.com>



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